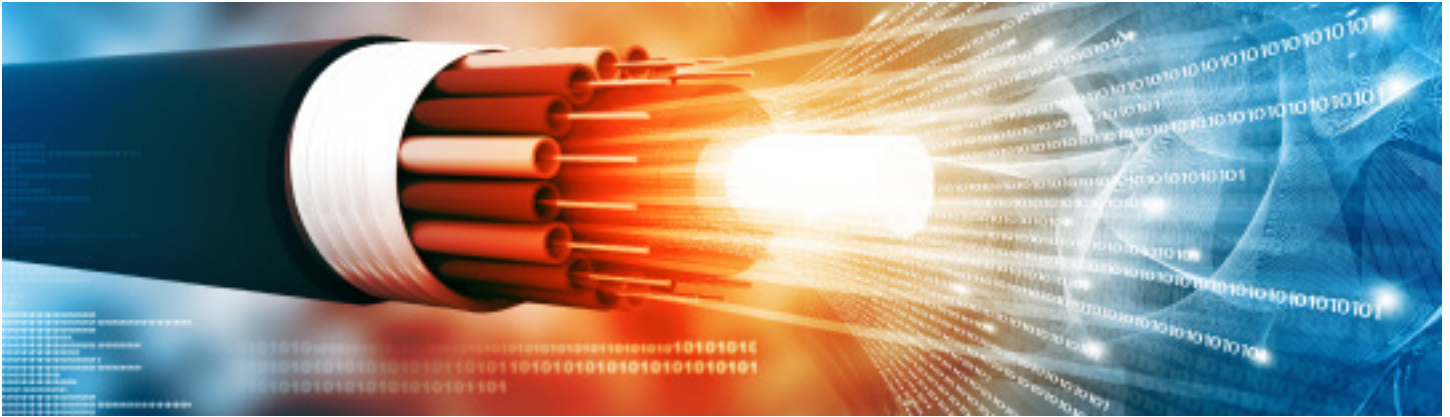




GRANITE GUARDIAN

LAN SERVICES



CONTACT

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GRANITE GUARDIAN BENEFITS

- Granalytics available
Granite Guardian Portal, Rock Reports, CommPortal
- Granite monitors all locations on the network
- Guaranteed SLA's
- Reduce or Outsource IT costs
- One Stop Shop 24/7
US Based Support
- Project Management and Premier Account Support Team
- Help Desk Services

PRODUCT AND BENEFITS

UpDown - WiFi

- 24/7 monitoring of device or interface via SNMP or API
- Email notification

Managed - WiFi

- 24/7 monitoring of device or interface via SNMP or API
- Automatic ticketing
- Vendor and configuration management

Managed - WiFi + Help Desk

- 24/7 monitoring of device or interface via SNMP or API
- Automatic ticketing
- Vendor and configuration management
- Connecting client support

UpDown - Switch

- 24/7 monitoring of device or interface via SNMP or API
- Email notification

Managed - Switch 8 Port | 24 Port | 48 Port

- 24/7 monitoring of device or interface via SNMP or API
- Automatic ticketing
- Vendor and configuration management

Advanced Monitoring - VoIP

- 24/7 monitoring of VoIP devices
- Portal with full Granalytics and reporting
- Automatic ticketing

Proactive Ticketing - General

- 24/7 monitoring of customer devices via SNMP, API or local agent
- Automatic ticketing

*Dispatch options available on all services